



Supported Travel eXperiences

Travel with Confidence & Control



**Transforming Unforgettable
Adventures into Reality**

Who is STX?



We are an NDIS-registered service provider and disability specialist travel agency.

We design and organise personalised and accessible Short Term Accommodation (STA) and travel experiences aligned with participants' goals.

We handle all travel arrangements and work closely with support coordinators and service providers to ensure reliable support during STA and travel is provided. We coordinate everything from flights to accommodations, adventures, including any necessary support like specialised equipment or meal delivery, making travel stress-free.

Our process includes:

1

Understanding Requirements: We collect basic information through a form and organise a call with the participant and relevant support network to gather all necessary information.

2

Indicative Estimate: We provide an estimated itinerary and costs, highlighting potential funding from the participant's plan and any out-of-pocket expenses. This quote is discussed and amended as needed.

3

Confirmation of Funding: We draft a Service Agreement and confirm funds with the plan manager for NDIS participants.

4

Finalisation of Itinerary: We create a detailed itinerary in collaboration with the participant and support team.

5

Booking Services: We pay for all services on behalf of the participant, with any out-of-pocket expenses paid upfront.

6

Invoicing: After the trip, we invoice the plan manager directly, or provide a payment plan for self-managed or non-NDIS participants.

7

Feedback: post trip we gather insights about what went well and where we need to improve in the future

How STX works with Support Coordinators

We provide you with the unique expertise of a travel agent combined with a deep understanding of disability and support needs to arrange seamless travel experiences for participants you work with.



Ensuring full choice and control stays with the participant.



Working alongside the participant and you on how to best achieve their NDIS goals together.



Reduce your time and effort spent on organising travel arrangements.



Working cost-effectively to optimise NDIS funding to represent value for money.

Making Tailored STAs & Travel Dreams a REALITY for NDIS Participants!

Why participants love booking with STX!

- ✓ A trusted provider with a proven track record of creating individualised STAs and successful travel experiences for NDIS participants. Get detailed quotes upfront, with **no hidden fees**.
- ✓ We work closely with you and use our expertise in designing **unique itineraries** that meet individual needs, goals, and budgets.
- ✓ Participants can bring along their **own support** or we can assist in finding local direct supports to meet their needs.
- ✓ Participants and service providers receive **expert advice** on what STA and travel expenses can be funded through NDIS plans.
- ✓ **We work together** to ensure every detail is addressed, from planning to execution and feedback.



We understand the importance of providing meaningful opportunities for NDIS participants. That's why Supported Travel eXperiences is your one-stop shop for creating completely tailored and stress-free STAs and travel experiences!

“Very grateful for the work done by Yann, Andrew, and Mandi at STX.

Looking forward to the next time we can head away for a break, a little further away from home.”

- Alex’s Family



“Clare had a **FABULOUS** time!
Thank you so very much!”

- Carlie

“The trip was amazing. STX made sure **we had everything we needed** for a once-in-a-lifetime weekend away. The lodge was amazing, and felt super luxurious, the staff were so friendly. The caddie tour of the zoo was the highlight of the trip.”

- Amanda



What Support Coordinators say about STX.

The team at STX have provided tailored STA/respite support for a complex client with significant behaviours of concern, including at last minute. **They took care of everything, found locations that were above expectation** and were able to take care of some property damage in a non-judgemental and seamless way.

Aliey
Support Coordinator

STX works towards making sure the participant can travel the way that they want and are creative and flexible in their approach towards this. Even with limits created by a lack of access and the nature of travel in general, STX is a strong advocate to **making sure someone with a disability** will be treated with **equity** and feel like they're being heard. I will always feel confident referring participants to STX.

Trix
Service Provider

Partnering with STX is simple.

Contact us.



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